

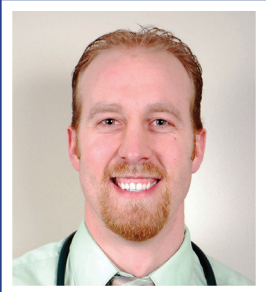
## Meet our PROVIDERS



Richard A. Carlson,  
JR., M.D.



Rajiv K. Jain, M.D.



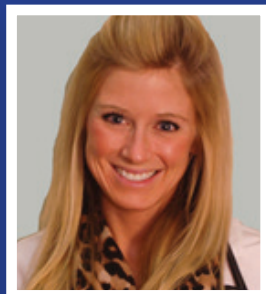
Chad Tyler, D.O.



Jamie Streicher, D.O.



Elizabeth Schmand,  
R.N., M.S., F.N.P.



Jennifer Guarino, RPA-C  
(Physician Assistant)

### Office Hours *and* Urgent Care:

Our office is open 8:00am - 5:00pm from Monday through Friday.

Our providers are available after hours, 24 hours a day, 365 days a year by calling the office and following the prompts.

We also have an **Urgent Care Walk-In Clinic** for our patients should you need immediate care. The clinic is open 8:30am - 4:30pm Monday through Friday.

### Scheduling an appointment *with your team*

We encourage our patients to schedule appointments in advance of follow-up due dates. You may make an appointment by calling our office at (716)332-4476 during office hours or by scheduling one after seeing your team at the office.

When calling for an appointment, please give your name, telephone number, reason for visit, and any new contact or insurance information.

1491 Sheridan Drive  
Tonawanda, NY 14217  
Phone: (716) 332-4476  
Fax: 716-332-4479

[www.SheridanMedGroup.com](http://www.SheridanMedGroup.com)

## SHERIDAN MEDICAL GROUP

GET WELL • BE WELL • STAY WELL



## Patient-Centered MEDICAL HOME

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Tonawanda, NY 14217  
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Fax: 716-332-4479  
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*Find us on Facebook at Sheridan Medical Group*

## What is a PATIENT-CENTERED MEDICAL HOME?

A Patient-Centered Medical Home is an approach to providing our patients with total health care. You, the patient, are the most important person in terms of your health care. A “Medical Home” makes it easier and more comfortable for you to access care on a day-to-day basis by strengthening your relationship with your primary care provider and a team who are responsible for your care. With a medical home, your quality of care will be improved, and it will take less time for you to get that care when you need it.



## Principles of a PATIENT-CENTERED MEDICAL HOME

- Your medical home team will have an ongoing relationship with both you and your family to best manage your healthcare. You will see the same team each visit, and they will be responsible for your total healthcare or arranging for other providers to aid in your care.
- Your patient-centered medical home will take responsibility for coordinating with other components of the health care system, such as hospitals, specialists, home health agencies and nursing homes.
- Your team will have access to all of your health information through computers and electronic records in order to best manage your care.
- You will have greater access to care through open scheduling, expanded hours and other modes of communication with your team that allow you to contact them whenever you need.



## How You CAN HELP

- Talk with your team about any questions you might have regarding your health. Share how you feel about the care you are receiving.
- Take care of your health. Follow the plan you and your team have established, and be honest if you feel there is something that should be changed.
- Keep in contact with your team. Ensure that they know of other providers that you are seeing and medications that you are taking so that they can provide you with the best possible care.



Get Well • Be Well • Stay Well